

REPORT 03 OF THE COUNCIL ON MEDICAL SERVICE (A-22)  
Preventing Coverage Losses After the Public Health Emergency Ends  
(Reference Committee A)

EXECUTIVE SUMMARY

During the COVID-19 public health emergency (PHE), states have been required to provide continuous coverage to Medicaid/Children's Health Insurance Program (CHIP) enrollees as a condition for receiving a temporary increase in federal matching funds. Partially as a result, Medicaid/CHIP enrollment has increased by more than 14 million individuals, or 20 percent. Once the PHE ends, states must begin redetermining eligibility for all Medicaid/CHIP enrollees, a massive undertaking that will be operationally challenging for states and may put some Medicaid/CHIP enrollees at risk of losing coverage and becoming uninsured. Because the mass redeterminations will significantly impact people of color, who make up more than half of Medicaid enrollees, it will be critical for policymakers to address health equity implications of the unwinding and how to prevent exacerbation of existing health care inequities. The Council on Medical Service initiated this report to develop American Medical Association (AMA) policy that will help ensure that, as the PHE unwinds, individuals who remain eligible for Medicaid/CHIP retain their coverage and those no longer eligible successfully transition to alternate coverage for which they are eligible, such as subsidized coverage through the Affordable Care Act (ACA) marketplace or employer-sponsored insurance.

At the time this report was written, the PHE remained in effect and states were at various stages of planning for the unwinding. The Council recognizes that the potential for coverage losses and the ability to transition individuals disenrolled from Medicaid/CHIP to other coverage will be highly dependent on how each state performs during the post-PHE period. This report describes the following strategies that are key to state efforts to prevent coverage losses:

- Streamlining enrollment/redetermination/renewal process;
- Investing in outreach and enrollment assistance;
- Adopting continuous eligibility;
- Encouraging auto-enrollment;
- Facilitating coverage transitions, including automatic transitions, to alternate coverage; and
- Monitoring and oversight.

Consistent with these strategies, the Council recommends new AMA policy encouraging states to facilitate transitions, including automatic transitions, from health insurance coverage for which an individual is no longer eligible to alternate coverage for which the individual is eligible, and that auto-transitions meet certain standards. Additionally, the Council recommends supporting coordination between state agencies overseeing Medicaid, ACA marketplaces, and workforce agencies that will help facilitate coverage transitions, and monitoring certain enrollment indicators as the PHE unwinds. Finally, the Council recommends reaffirmation of AMA policies calling for streamlined Medicaid/CHIP enrollment processes and outreach activities (Policy H-290.982); adoption of 12-month continuous eligibility across Medicaid, CHIP, and exchange plans (Policy H-165.855); and auto-enrollment in health insurance coverage (Policy H-165.823).

# REPORT OF THE COUNCIL ON MEDICAL SERVICE

CMS Report 03-A-22

Subject: Preventing Coverage Losses After the Public Health Emergency Ends

Presented by: Asa C. Lockhart, MD, MBA, Chair

Referred to: Reference Committee A

---

1 During the COVID-19 public health emergency (PHE), states have been required to provide  
2 continuous coverage to nearly all Medicaid/Children’s Health Insurance Program (CHIP) enrollees  
3 as a condition of receiving a temporary increase in federal matching funds. With disenrollments  
4 effectively frozen, churning in and out of the program has temporarily ceased and enrollees have  
5 experienced two years of coverage stability. Once the PHE and continuous enrollment requirement  
6 expire, states will begin redetermining eligibility for all Medicaid /CHIP enrollees and, ideally,  
7 retaining eligible enrollees and transitioning those no longer eligible to other affordable coverage,  
8 such as through Affordable Care Act (ACA) marketplaces. The mass of impending eligibility  
9 redeterminations will be operationally challenging for states and may put significant numbers of  
10 Medicaid/CHIP enrollees at risk of losing coverage and becoming uninsured. The Council on  
11 Medical Service initiated this report to develop American Medical Association (AMA) policy  
12 supportive of strategies that will help ensure continuity of coverage after the PHE ends. This report  
13 describes strategies to prevent coverage losses as the PHE unwinds, summarizes relevant AMA  
14 policy, and makes policy recommendations.

## 15 16 BACKGROUND

17  
18 Although Medicaid enrollment had been declining between 2017 and 2019, the arrival of COVID-  
19 19 in early 2020 led to rapid and steady enrollment increases that have continued throughout the  
20 PHE. Between February 2020 and September 2021 (the latest month for which enrollment data are  
21 available), enrollment in Medicaid/CHIP increased by 14.1 million individuals. Most of this growth  
22 was in Medicaid, which increased by nearly 13.8 million individuals or 21.6 percent. Total  
23 Medicaid/CHIP enrollment in September 2021 topped 84 million, with Medicaid enrolling more  
24 than 77 million people.<sup>1</sup>

25  
26 Experts agree that the growth in Medicaid enrollment has been driven by two factors. First,  
27 pandemic-related job losses, especially during the pandemic’s first year, made many people newly  
28 eligible for Medicaid based on income. Second, provisions in the Families First Coronavirus  
29 Response Act (FFCRA) provided a temporary 6.2 percentage point increase in federal Medicaid  
30 matching funds to states that meet certain maintenance of eligibility (MOE) requirements,  
31 including maintaining continuous coverage of most enrollees throughout the PHE. Because states  
32 have not been able to disenroll anyone enrolled in Medicaid on or after March 18, 2020, enrollment  
33 has been increasing month over month for well over two years.

34  
35 At the time this report was written, the PHE had been extended through mid-July 2022. Although it  
36 is impossible to know exactly what will happen to Medicaid enrollment after the PHE expires, the  
37 number of people covered by Medicaid could decrease substantially. Prior to the pandemic, it was  
38 not uncommon for people to lose Medicaid coverage for procedural reasons (e.g., because they did

1 not respond to requests for information needed by the Medicaid agency to complete eligibility  
 2 renewals or because they missed a paperwork submission deadline).<sup>2</sup> According to *Kaiser Health*  
 3 *News*, Colorado officials anticipate that, of the 500,000 people whose eligibility will need to be  
 4 reviewed post-PHE, 40 percent may lose Medicaid due to income while 30 percent will be at risk  
 5 of losing coverage because of outstanding requests for information.<sup>3</sup>

6  
 7 Workforce challenges across many state Medicaid agencies, and fiscal pressures that may drive  
 8 some states to complete their redeterminations in an abbreviated timeframe, add to concerns that,  
 9 post-PHE, Medicaid/CHIP coverage and continuity of care could be disrupted for potentially  
 10 millions of Americans. Urban Institute has projected that Medicaid enrollment could decline by 13  
 11 to 16 million people, depending on the PHE's end date.<sup>4</sup> Additionally, a report from the  
 12 Georgetown University Health Policy Institute estimated that more than 6 million of the 39.6  
 13 million children enrolled in Medicaid/CHIP could lose coverage.<sup>5</sup> Urban Institute projects that one-  
 14 third of adults losing Medicaid coverage post-PHE could be eligible for premium tax credits for  
 15 marketplace plans (the American Rescue Plan Act's [ARPA's] enhanced tax credits and  
 16 elimination of the "subsidy cliff" are currently scheduled to expire after 2022), and an additional 65  
 17 percent could have an offer of employer-sponsored coverage in their family. Additionally, Urban  
 18 Institute estimates that more than half (57 percent) of children losing Medicaid coverage could  
 19 qualify for CHIP coverage, while an additional 9 percent would be eligible for subsidized  
 20 marketplace coverage.<sup>6</sup> According to these estimates, most people leaving Medicaid should be  
 21 eligible for alternate coverage through the marketplace, CHIP, or an employer-sponsored plan.  
 22 However, without proper notice and assistance, not all will enroll in alternate coverage.

23  
 24 Throughout the pandemic, the Centers for Medicare & Medicaid Services (CMS) has provided  
 25 periodic guidance to states to support their planning for the eventual end of the PHE in a manner  
 26 that mitigates coverage disruptions and bolsters consumer protections. CMS guidance<sup>7</sup> includes the  
 27 following directives:

- 28
- 29 • States must initiate all Medicaid/CHIP renewals and outstanding eligibility and enrollment
- 30 actions within 12 months after the month in which the PHE ends and will have two
- 31 additional months (14 months total) to complete all actions.
- 32 • States can begin their unwinding periods up to two months prior to the end of the month in
- 33 which the PHE ends but cannot terminate enrollees' Medicaid/CHIP coverage before the
- 34 first day of the month following the end of the PHE. States that begin disenrolling before
- 35 then can no longer claim the temporary Federal Medical Assistance Percentages (FMAP)
- 36 increase.
- 37 • States must develop an "unwinding operational plan" and determine how they will
- 38 prioritize and carry out their eligibility redeterminations.
- 39 • States should initiate no more than 1/9 of their total Medicaid/CHIP renewals in a given
- 40 month during the unwinding period.
- 41 • States are required to take steps to transition enrollees who are determined ineligible for
- 42 Medicaid to other insurance affordability programs, such as through ACA marketplaces.
- 43 As such, states must promptly assess an individual's potential eligibility for marketplace
- 44 coverage and transfer that individual's electronic account to the marketplace.
- 45 • To minimize coverage disruptions among Medicaid enrollees who became eligible for, but
- 46 did not enroll in, Medicare coverage during the PHE, states are encouraged to reach out
- 47 and encourage these people to enroll in Medicare.<sup>8</sup>
- 48

49 Policy changes relevant to the end of the PHE were also included in the US House of  
 50 Representatives-passed Build Back Better Act, although the Senate had not acted by the time this

1 report was written and it is unclear whether any of the House-passed provisions will be considered  
 2 in a separate bill. In addition to closing the Medicaid coverage gap—by allowing people with  
 3 incomes below 138 percent of the federal poverty level to obtain zero-premium marketplace  
 4 coverage through 2025—the House-passed provisions would extend premium tax credit generosity,  
 5 cost-sharing assistance and elimination of the subsidy cliff provided under ARPA to the end of  
 6 2025 and require 12 months of continuous eligibility for children under Medicaid/CHIP.

7  
 8 HEALTH EQUITY CONCERNS

9  
 10 Before the pandemic, available state Medicaid data showed that more than 60 percent of enrollees  
 11 identified as Black, Latino/a, or other individuals of color, with studies finding that children of  
 12 color experienced coverage disruptions at higher rates<sup>9</sup> and enrollees of color experienced poorer  
 13 outcomes and more barriers to care than whites.<sup>10</sup> It will be critical for state and federal  
 14 policymakers to address the health equity implications of the PHE unwinding and how to prevent  
 15 exacerbation of existing health care inequities.

16  
 17 As noted in [Council on Medical Service Report 5-Nov-20, Medicaid Reform](#), the pandemic  
 18 disproportionately impacted Black, Latino/a and Native American communities and highlighted  
 19 longstanding health inequities that disproportionately affect minoritized communities. Social  
 20 drivers including racism contribute to higher rates of chronic diseases, lower access to health care,  
 21 and lack of or inadequate health insurance, which help propel disparate health outcomes. Black and  
 22 Latino/a people also experienced the pandemic’s economic impacts that contributed to higher  
 23 unemployment and housing instability, especially among groups that struggle against economic  
 24 marginalization.<sup>11</sup> Frequent changes in employment may put people at risk of losing Medicaid  
 25 coverage as the PHE unwinds because income volatility can lead to procedural hurdles and  
 26 multiple requests for income verification and notices from the state Medicaid agency. People who  
 27 experience housing instability may also be at risk of being disenrolled by Medicaid if the state is  
 28 not able to reach them because of outdated contact information.<sup>12</sup> Importantly, disenrollment may  
 29 also have a particularly damaging impact on people with disabilities, for whom Medicaid can at  
 30 times be the difference between living independently and in a facility.

31  
 32 STRATEGIES FOR PREVENTING COVERAGE LOSSES AFTER THE PHE ENDS

33  
 34 Because Medicaid is a joint federal-state program, eligibility and enrollment rules, and the  
 35 processes for implementing these rules, can vary significantly by state. Accordingly, the potential  
 36 for coverage losses and the ability to transition those disenrolled from Medicaid to other affordable  
 37 coverage will be highly dependent on how each state performs during the post-PHE period. The  
 38 following strategies may help ensure that, after the PHE ends, people still eligible for  
 39 Medicaid/CHIP are appropriately retained while those found ineligible are seamlessly transitioned  
 40 to subsidized ACA marketplace plans or other affordable coverage for which they are eligible.

41  
 42 *Streamline Enrollment/Redetermination/Renewal Processes*

43  
 44 Since Medicaid enrollees can lose coverage because they did not receive a renewal form or return  
 45 information on time, it is important that states improve redetermination processes by maximizing  
 46 the use of automatic renewals based on available data sources such as Internal Revenue Service and  
 47 quarterly wage data, unemployment claims, or information from the Supplemental Nutrition  
 48 Assistance Program or Temporary Assistance for Needy Families (TANF). The use of data sources  
 49 to verify continued eligibility is known as *ex parte* renewal and it minimizes churn because it  
 50 reduces administrative errors and does not require action by the enrollee. Medicaid rules generally  
 51 require states to attempt to confirm eligibility *ex parte* before sending out renewal documents and

1 requiring enrollees to respond.<sup>13</sup> However, if an *ex parte* renewal cannot be completed, state  
 2 Medicaid agencies must contact enrollees directly to request information needed to verify  
 3 eligibility. Completing renewals by traditional means (e.g., forms transmitted through the mail) can  
 4 be problematic when enrollees are not aware of the steps they need to take to retain coverage or if  
 5 they have moved or have outdated contact information on file with the state.

6  
 7 Notably, state implementation of Medicaid rules intended to streamline renewal processes vary  
 8 significantly across states, as does the percentage of completed *ex parte* renewals, with some states  
 9 completing under a quarter of renewals *ex parte* and others renewing 75-90 percent using existing  
 10 data sources.<sup>14</sup> While states will always have enrollees with complex situations or who otherwise  
 11 must be renewed using traditional formats—either online, in-person or by phone—states should be  
 12 encouraged to streamline renewals and improve *ex parte* renewal rates.

13  
 14 *Invest in Outreach and Enrollment Assistance*

15  
 16 Effective communications between states and Medicaid/CHIP enrollees, physicians and other  
 17 providers, health plans, and community organizations will be important to ensuring that everyone is  
 18 aware of and engaged in state preparations for the mass eligibility redeterminations. CMS has  
 19 encouraged states to conduct outreach to remind enrollees to update contact information on file  
 20 with the state Medicaid agency.<sup>15</sup> Without such information, enrollees who have moved during the  
 21 pandemic may not receive renewal notices and could be disenrolled from Medicaid while still  
 22 actually eligible. States that effectively communicate with Medicaid enrollees may prevent  
 23 coverage losses by making people aware of upcoming redeterminations and actions they must take  
 24 to retain coverage.

25  
 26 It will also be important for states to target specific outreach to people with disabilities or limited  
 27 English proficiency and enrollees experiencing homelessness. Many states have planned outreach  
 28 campaigns to encourage people to make sure their contact information in the state health care  
 29 database is accurate and up to date. CMS has encouraged states to partner with health plans to  
 30 update contact information and communicate with Medicaid enrollees, using multiple modalities—  
 31 mail, email, and text—to reach people. Equally as important, states will need to communicate with  
 32 enrollees no longer deemed eligible for Medicaid that they may be eligible for no- or low-cost  
 33 marketplace plans and inform them how to enroll. Navigators embedded across community-based  
 34 organizations and health plans may be utilized to help conduct outreach and empower people to  
 35 enroll in marketplace plans.

36  
 37 *Adopt Continuous Eligibility*

38  
 39 Continuous eligibility policies, which allow enrollees in Medicaid, CHIP and marketplace plans to  
 40 maintain coverage for 12 months, have long been supported by the AMA as a strategy to reduce  
 41 churn that occurs when people lose coverage and then re-enroll within a short period of time.  
 42 Churn-induced coverage disruptions are most pronounced in Medicaid, both because income  
 43 fluctuations are common and because Medicaid enrollees can lose coverage for procedural  
 44 reasons.<sup>16</sup>

45  
 46 Once the PHE and FFCRA continuous enrollment requirements expire, continuous eligibility will  
 47 remain an option for states through Section 1115 waivers. While more states may be looking into  
 48 this option, at the time this report was written only New York and Montana had continuous  
 49 eligibility policies in place for adult enrollees. States have had the option to adopt continuous  
 50 eligibility for children with Medicaid and CHIP coverage since 1997 and many—but not all—

1 states have done so. At the time this report was written, 27 states had implemented continuous  
 2 eligibility for children enrolled in CHIP while 25 states had it for children enrolled in Medicaid.<sup>17</sup>

3  
 4 Providing continuous eligibility to individuals who remain eligible after post-PHE redeterminations  
 5 would ensure continuity of Medicaid/CHIP coverage for large numbers of people. Importantly,  
 6 without continuous enrollment policies in place, states will return to normal procedures that base  
 7 Medicaid eligibility on a family’s current monthly income. Typically, states check data sources and  
 8 require enrollees to report even small income fluctuations that may put them just above the  
 9 Medicaid income threshold in some months. An important example of continuous eligibility for a  
 10 subsection of Medicaid enrollees is the option for states—made available under ARPA—to extend  
 11 postpartum coverage to 12 months. Consistent with AMA policy, this option is intended to improve  
 12 maternal health and coverage stability and to help address racial disparities in maternal health.<sup>18</sup>

13  
 14 *Encourage Auto-Enrollment*

15  
 16 Auto-enrollment in marketplace coverage, Medicaid/CHIP, and employer-sponsored coverage was  
 17 addressed by the Council in [Council on Medical Service Report 1-Nov-20](#) as a means of expanding  
 18 coverage. Maryland’s Easy Enrollment Health Insurance Program is an auto-enrollment initiative  
 19 that facilitates health coverage through tax filing by allowing filers to share insurance status and  
 20 income on tax forms and authorize the state to determine whether they are eligible for Medicaid or  
 21 subsidized marketplace plans.<sup>19</sup> During the first year of implementation in 2020, over 60,000  
 22 Marylanders shared their information via Easy Enrollment. Most were found eligible for Medicaid  
 23 or marketplace coverage and over 4,000 people were auto-enrolled in coverage.<sup>20</sup> Other states  
 24 considering similar “easy enrollment” programs include Colorado and New Jersey.<sup>21</sup>

25  
 26 State departments of motor vehicles and unemployment insurance systems have also been  
 27 identified as potential avenues for leveraging auto-enrollment in health coverage. Legislation  
 28 adopted in Maryland and under consideration in New Jersey would allow individuals applying for  
 29 unemployment to share information and permit the state to offer Medicaid or marketplace coverage  
 30 to eligible individuals.<sup>22</sup> While several states have expressed interest in various approaches to auto-  
 31 enrollment, income verification and citizenship attestation have been identified as barriers to  
 32 implementation.<sup>23</sup>

33  
 34 *Facilitate Coverage Transitions, Including Automatic Transitions*

35  
 36 As states undertake redeterminations of all Medicaid and CHIP enrollees once the PHE expires,  
 37 many people disenrolled because their incomes have risen will be eligible for subsidized coverage  
 38 through state or federally facilitated marketplaces or through a Basic Health Program (BHP) in  
 39 states that operate a BHP (Minnesota and New York). However, in most states transitioning people  
 40 to marketplace coverage from Medicaid is not automatic and may be difficult for people to  
 41 navigate. Additionally, some people disenrolled from Medicaid may not know that they are eligible  
 42 for subsidized marketplace coverage or may think the plans are unaffordable.<sup>24</sup> Although ARPA  
 43 increased subsidies for all those eligible, including newly eligible over 400 percent of the federal  
 44 poverty level, these provisions will expire at the end of 2022 unless Congress extends them. If the  
 45 ARPA subsidies expire, people enrolled in subsidized marketplace plans this year may be at risk of  
 46 coverage lapses next year once eligibility and premiums are reset for their marketplace plans.

47  
 48 Before the ACA, Massachusetts implemented its own subsidized health insurance exchange  
 49 (Commonwealth Care) along with a policy that automatically switched premium lapsed into a free  
 50 plan, if one was available, rather than disenrolling them. Researchers found that this policy  
 51 prevented coverage losses among 14 percent of enrollees eligible for zero premium plans and that

1 those retained were younger, healthier, and less costly to insure.<sup>25</sup> Another Massachusetts policy  
 2 temporarily associated with its pre-ACA exchange auto-enrolled people who were found eligible  
 3 for Commonwealth Care—through either an application for the exchange or a Medicaid  
 4 redetermination—but who did not actively choose a plan. This policy, which applied only to people  
 5 with incomes below 100 percent of the federal poverty level, was found to significantly increase  
 6 enrollment.<sup>26</sup>

7  
 8 Some state Medicaid agencies already partner with their state’s marketplace to identify strategies  
 9 for improving transitions from Medicaid to marketplace coverage and identifying barriers to  
 10 seamless transitions. Information technology (IT) challenges can present barriers to smooth  
 11 coverage transitions, especially in states that have not updated and/or integrated their IT systems so  
 12 they are able to share eligibility information between Medicaid/CHIP and the marketplace.<sup>27</sup> Those  
 13 states that already have integrated IT systems in place may have an easier time auto-transitioning  
 14 people from Medicaid to the marketplace, or from marketplace plans to Medicaid. However, at the  
 15 time this report was written, most states had not integrated their Medicaid and marketplace  
 16 eligibility systems, which could make it more difficult to switch people from one source of  
 17 coverage to another. The degree to which state Medicaid and marketplace agencies work together  
 18 matters greatly but varies across states and may be more challenging in states that do not run their  
 19 own marketplaces.

20  
 21 *Provide Monitoring and Oversight*

22  
 23 It will be critical that states monitor the effectiveness of their policies and plans as the PHE  
 24 unwinds so they become aware of concerning indicators signaling a need for the state to intervene  
 25 or change course. In particular, states should monitor Medicaid/CHIP enrollment and disenrollment  
 26 data and whether individuals are being disenrolled appropriately due to income or because of  
 27 procedural or paperwork issues. States experiencing unusually high levels of churn may need to  
 28 take steps to ensure that enrollees still eligible for Medicaid/CHIP are being appropriately retained.  
 29 Similarly, increases in the numbers of newly uninsured individuals should suggest to states that  
 30 new policy or action may be needed to address avoidable churn and/or whether new procedures are  
 31 needed to facilitate transitions between coverage programs. CMS has indicated that the agency will  
 32 monitor a state’s progress in completing its redeterminations and that states will need to submit  
 33 baseline and then monthly data during the unwinding period.<sup>28</sup> At a minimum, states should be  
 34 encouraged to track and make available key enrollment data to ensure appropriate monitoring and  
 35 oversight of Medicaid/CHIP retention and disenrollment, successful transitions to new coverage,  
 36 and numbers and rates of uninsured.

37  
 38 **EXAMPLES OF STATE PLANS FOR THE UNWINDING OF THE PHE**

39  
 40 At the time this report was written, the PHE remained in effect and states were in various stages of  
 41 planning for the unwinding. In a January 2022 survey conducted by the Kaiser Family Foundation  
 42 and Georgetown University Center for Children and Families, 27 states indicated that they had  
 43 developed plans for resuming redeterminations once the continuous coverage requirement is  
 44 lifted.<sup>29</sup> This survey also found that 39 states intend to take up to a full year to process  
 45 redeterminations (9 states plan to do so more quickly); 46 states are planning to update enrollee  
 46 mailing addresses before the PHE expires; and 30 states are taking steps to increase agency staffing  
 47 in order to process the renewals. Among states that were able to project anticipated disenrollments  
 48 as the PHE unwinds, estimates varied widely across states and ranged from 8 percent to 30 percent  
 49 of total enrollees potentially losing Medicaid coverage.<sup>30</sup>

1 Washington State plans to use most of the time allotted by CMS after the PHE ends to complete its  
 2 redeterminations. The State of Washington Health Care Authority has been keeping up with  
 3 renewals throughout the PHE (without disenrolling anyone) and, once it expires, will attempt to  
 4 auto-renew enrollees using the state’s Healthplanfinder system.<sup>31</sup> Because Healthplanfinder is an  
 5 integrated system, it can help facilitate transitions of enrollees who are no longer Medicaid-eligible  
 6 to marketplace plans for which they are eligible. Additionally, the State of Washington has over  
 7 900 navigators located at clinics and community support organizations around the state and over  
 8 1600 state-certified brokers available to help people stay covered.<sup>32</sup>

9  
 10 By the fall of 2021, California’s Department of Health Care Services was already preparing for  
 11 redeterminations of nine to ten million Medi-Cal recipients by, among other strategies, working  
 12 with health navigators, advocates, managed care plans and community-based organizations to  
 13 communicate the need for enrollees to update their contact information.<sup>33</sup> Under state legislation  
 14 (S.B. 260) passed in 2019, the state’s health insurance exchange—Covered California—is required  
 15 to automatically enroll individuals no longer eligible for Medicaid (Medi-Cal) into the lowest cost  
 16 silver plan before they are terminated.<sup>34</sup> As the PHE unwinds, California’s Healthcare Eligibility,  
 17 Enrollment, and Retention System (CalHEERS)—an integrated system supporting eligibility,  
 18 enrollment, and retention for Covered California, Medi-Cal, and Healthy Families—will be used to  
 19 auto-transition individuals no longer eligible for Medi-Cal into subsidized Covered California  
 20 plans.<sup>35</sup>

21  
 22 In Ohio, the state legislature included language in its biennial budget bill that set parameters around  
 23 the state’s post-COVID Medicaid redeterminations. As passed by the General Assembly, H.B. 110  
 24 requires the Ohio Department of Medicaid to conduct eligibility redeterminations of all Ohio  
 25 Medicaid recipients within 90 days after the PHE expires. The legislation further requires  
 26 expedited eligibility reviews of enrollees identified as likely ineligible for Medicaid within 90 days  
 27 and—to the extent permitted under federal law—disenroll those people who are no longer  
 28 eligible.<sup>36</sup> Multiple media outlets have reported that \$35 million was appropriated by the state to  
 29 contract with an outside vendor (Boston-based Public Consulting Group) to automate its eligibility  
 30 redeterminations in exchange for a share of the savings.<sup>37,38</sup>

31  
 32 **RELEVANT AMA POLICY**

33  
 34 The AMA’s long-standing goals to cover the uninsured and improve health insurance affordability  
 35 are reflected in a plethora of AMA policies and the AMA proposal for reform. Among the most  
 36 relevant policies are those that support the adoption of 12-month continuous eligibility across  
 37 Medicaid, CHIP, and exchange plans to limit patient churn and promote the continuity and  
 38 coordination of patient care (Policies H-165.832 and H-165.855). AMA policy also supports  
 39 investments in outreach and enrollment assistance activities (Policies H-290.976, H-290.971,  
 40 H-290.982 and D-290.982). Policy H-290.982 calls for states to streamline enrollment in  
 41 Medicaid/CHIP by, for example, developing shorter applications, coordinating Medicaid and  
 42 TANF application processes, and placing eligibility workers where potential enrollees work, go to  
 43 school, and receive medical care, and urges CMS to ensure that outreach efforts are culturally  
 44 sensitive. This policy also urges states to undertake, and state medical associations to take part in,  
 45 educational and outreach activities aimed at Medicaid and CHIP-eligible children. The role of  
 46 community health workers is addressed under Policy H-440.828, while Policy H-373.994  
 47 delineates guidelines for patient navigator programs.

48  
 49 Policy D-290.979 directs the AMA to work with state and specialty medical societies to advocate  
 50 at the state level in support of Medicaid expansion. Policy D-290.974 supports the extension of  
 51 Medicaid and CHIP coverage to at least 12 months after the end of pregnancy. Policy H-290.958



1 supports increases in states' FMAP or other funding during significant economic downturns to  
2 allow state Medicaid programs to continue serving Medicaid patients and cover rising enrollment.  
3 Medicaid and incarcerated individuals addressed by Policy H-430.986. Policy H-290.961 opposes  
4 work requirements as a criterion for Medicaid eligibility.

5  
6 Policy H-165.839 advocates that health insurance exchanges address patient churning between  
7 health plans by developing systems that allow for real-time patient eligibility information. Policy  
8 H-165.823 supports states and/or the federal government pursuing auto-enrollment in health  
9 insurance coverage that meets certain standards related to cost of coverage, individual consent,  
10 opportunity to opt out after being auto-enrolled, and targeted outreach and streamlined enrollment.  
11 Under this policy, individuals should only be auto-enrolled in health insurance coverage if they are  
12 eligible for coverage options that would be of no cost to them after the application of any subsidies.  
13 Candidates for auto-enrollment would therefore include individuals eligible for Medicaid/CHIP or  
14 zero-premium marketplace coverage. Individuals eligible for zero-premium marketplace coverage  
15 would be randomly assigned among the zero-premium plans with the highest actuarial values.  
16 Policy H-165.823 also outlines standards that any public option to expand health insurance  
17 coverage, as well any approach to cover individuals in the coverage gap, must meet. Principles for  
18 the establishment and operation of state Basic Health Programs are outlined in Policy H-165.832.

19  
20 Under Policy H-165.824, the AMA supports adequate funding for and expansion of outreach  
21 efforts to increase public awareness of advance premium tax credits and encourages state  
22 innovation, including considering state-level individual mandates, auto-enrollment and/or  
23 reinsurance, to maximize the number of individuals covered and stabilize health insurance  
24 premiums without undercutting any existing patient protections. Policy H-165.824 further supports:  
25 (a) eliminating the subsidy "cliff", thereby expanding eligibility for premium tax credits beyond  
26 400 percent of the federal poverty level; (b) increasing the generosity of premium tax credits; (c)  
27 expanding eligibility for cost-sharing reductions; and (d) increasing the size of cost-sharing  
28 reductions.

29  
30 Policy H-165.822 (1) encourages new and continued partnerships to address non-medical, yet  
31 critical health needs and the underlying social determinants of health; (2) supports continued efforts  
32 by public and private health plans to address social determinants of health in health insurance  
33 benefit designs; and (3) encourages public and private health plans to examine implicit bias and the  
34 role of racism and social determinants of health. Policy H-180.944 states that "health equity,"  
35 defined as optimal health for all, is a goal toward which our AMA will work by advocating for  
36 health care access, research and data collection; promoting equity in care; increasing health  
37 workforce diversity; influencing determinants of health; and voicing and modeling commitment to  
38 health equity.

#### 39 40 DISCUSSION

41  
42 Medicaid is the largest health insurance program in the US; the leading payer of medical costs  
43 associated with births, mental health services and long-term care; and an indispensable safety net  
44 for people exposed to poverty. Throughout the PHE, Medicaid and CHIP have provided health  
45 coverage and care to more than 80 million people, including individuals affected by COVID-19  
46 and those who experienced pandemic-related job losses. Because of the Medicaid continuous  
47 enrollment requirement and enhanced FMAP provided under the FFCRA, states have largely  
48 maintained Medicaid/CHIP coverage stability and prevented increases in uninsured rates that  
49 would otherwise be expected during a once-in-a-lifetime PHE. The loss of enhanced federal  
50 matching funds once the PHE expires will compound the many pressures already facing states and  
51 their Medicaid agencies, including budgetary concerns, the duration of time that has passed since

1 the state has had contact with many enrollees, and an ongoing shortage of human services workers  
2 trained to complete eligibility redeterminations.

3  
4 The Council recognizes that states and state Medicaid programs have been operating under  
5 considerable financial and administrative strain during the pandemic and that state Medicaid  
6 spending may increase when the enhanced federal match dries up at the end of the quarter in which  
7 the PHE expires. Most states have experienced substantial enrollment increases over the last two  
8 years and many individuals, whose incomes have risen above Medicaid eligibility thresholds, will  
9 appropriately be disenrolled as states right-size their programs. The Council maintains that people  
10 should be properly enrolled in quality affordable coverage for which they are eligible. At the same  
11 time, the Council is concerned that the impending eligibility redeterminations will trigger excessive  
12 churn and coverage losses in some states at a time when many enrollees, and state and local  
13 governments, are still struggling with the aftereffects of COVID-19. As the PHE unwinds,  
14 physicians and other providers may see more patients who do not realize that they are uninsured  
15 because they are no longer covered by Medicaid/CHIP. Because even brief gaps in coverage can be  
16 costly in terms of interrupting continuity of care and necessary treatments, the Council hopes that  
17 states will employ strategies that help them retain Medicaid/CHIP-eligible enrollees and transition  
18 those no longer eligible into other affordable health plans.

19  
20 The [appended policy crosswalk](#) outlines the strategies described in this report along with AMA  
21 policy that supports adoption of these strategies. As noted, it is anticipated that most people who  
22 lose Medicaid/CHIP coverage as the PHE unwinds will qualify for subsidized coverage through the  
23 marketplace or for employer-sponsored insurance. Although the ACA expanded the availability of  
24 coverage options, transitioning between Medicaid, marketplace and employer-sponsored coverage  
25 remains challenging to navigate. Accordingly, the Council recommends encouraging states to  
26 facilitate coverage transitions, including automatic transitions, to alternate coverage for which  
27 individuals are eligible. If adopted, this new policy would support more seamless coverage  
28 transitions among individuals found ineligible for Medicaid/CHIP into other affordable plans.  
29 Notably, the recommended policy would also support other coverage transitions, such as: newly  
30 unemployed individuals transitioning into Medicaid or marketplace coverage; young adults aging  
31 out of CHIP or family coverage securing other affordable coverage for which they may be eligible;  
32 and individuals whose marketplace coverage has lapsed because of premium increases moving into  
33 a more affordable marketplace plan or Medicaid, if they are eligible. In all circumstances, the  
34 Council emphasizes that individuals should be transitioned into the best affordable plans for which  
35 they are eligible.

36  
37 The Council understands that states vary in terms of their ability to facilitate transitions from one  
38 source of coverage to another, and that few states are currently prepared to auto-transition people  
39 from Medicaid to marketplace coverage. However, we hope that states continue to pursue more  
40 seamless coverage transitions in the future. To that end, the Council believes that coordination  
41 among state agencies overseeing Medicaid, marketplace plans, and workforce/unemployment  
42 offices is integral to helping individuals maintain continuity of care across coverage programs.  
43 Accordingly, the Council recommends supporting coordination among state Medicaid, marketplace  
44 and workforce agencies that will help facilitate health coverage transitions. The Council also  
45 believes strongly that monitoring and oversight will be critical to preventing unnecessary coverage  
46 losses and recommends supporting federal and state monitoring of Medicaid retention and  
47 disenrollment, successful transitions to quality affordable coverage, and uninsured rates.

48  
49 Finally, the Council recommends reaffirmation of AMA policies calling for streamlined  
50 Medicaid/CHIP enrollment processes and outreach activities (Policy H-290.982) and adoption of  
51 12-month continuous eligibility across Medicaid, CHIP, and exchange plans (Policy H-165.855) to

1 minimize churn and ensure that states are appropriately retaining Medicaid/CHIP enrollees. The  
2 Council also recommends reaffirming AMA policy that encourages states to pursue auto-  
3 enrollment in health insurance coverage (Policy H-165.823) as a means of expanding coverage.

4  
5 RECOMMENDATIONS

6  
7 The Council on Medical Service recommends that the following be adopted and the remainder of  
8 the report be filed:

- 9  
10 1. That our American Medical Association (AMA) encourage states to facilitate transitions,  
11 including automatic transitions, from health insurance coverage for which an individual is no  
12 longer eligible to alternate health insurance coverage for which the individual is eligible, and  
13 that auto-transitions meet the following standards:  
14 a. Individuals must provide consent to the applicable state and/or federal entities to share  
15 information with the entity authorized to make coverage determinations.  
16 b. Individuals should only be auto-transitioned in health insurance coverage if they are  
17 eligible for coverage options that would be of no cost to them after the application of any  
18 subsidies.  
19 c. Individuals should have the opportunity to opt out from health insurance coverage into  
20 which they are auto-transitioned.  
21 d. Individuals should not be penalized if they are auto-transitioned into coverage for which  
22 they are not eligible.  
23 e. Individuals eligible for zero-premium marketplace coverage should be randomly assigned  
24 among the zero-premium plans with the highest actuarial values.  
25 f. There should be targeted outreach and streamlined enrollment mechanisms promoting  
26 health insurance enrollment, which could include raising awareness of the availability of  
27 premium tax credits and cost-sharing reductions, and special enrollment periods.  
28 g. Auto-transitions should preserve existing medical home and patient-physician relationships  
29 whenever possible.  
30 h. Individuals auto-transitioned into a plan that does not include their physicians in-network  
31 should be able to receive transitional continuity of care from those physicians, consistent  
32 with Policy H-285.952. (New HOD Policy)  
33  
34 2. That our AMA support coordination between state agencies overseeing Medicaid, Affordable  
35 Care Act marketplaces, and workforce agencies that will help facilitate health insurance  
36 coverage transitions and maximize coverage. (New HOD Policy)  
37  
38 3. That our AMA support federal and state monitoring of Medicaid retention and disenrollment,  
39 successful transitions to quality affordable coverage, and uninsured rates. (New HOD Policy)  
40  
41 4. That our AMA reaffirm Policy H-285.952, which supports patients in an active course of  
42 treatment who switch to a new health plan having the opportunity to receive continued  
43 transitional care from their treating out-of-network physicians and hospitals. (Reaffirm HOD  
44 Policy)  
45  
46 5. That our AMA reaffirm Policy H-290.982, which calls for states to streamline  
47 Medicaid/Children's Health Insurance Program (CHIP) enrollment processes, use simplified  
48 enrollment forms, and undertake Medicaid/CHIP educational and outreach efforts. (Reaffirm  
49 HOD Policy)

- 1 6. That our AMA reaffirm Policy H-165.855, which calls for adoption of 12-month continuous  
2 eligibility across Medicaid, CHIP, and exchange plans to limit churn and assure continuity of  
3 care. (Reaffirm HOD Policy)  
4
- 5 7. That our AMA reaffirm Policy H-165.823, which supports states and/or the federal government  
6 pursuing auto-enrollment in health insurance coverage that meets certain standards related to  
7 consent, cost, ability to opt out, and other guardrails. (Reaffirm HOD Policy)

Fiscal Note: Less than \$500.

## REFERENCES

<sup>1</sup> Centers for Medicare & Medicaid Services. August and September 2021 Medicaid and CHIP Enrollment Trends Snapshot. Available online at: <https://www.medicaid.gov/medicaid/national-medicaid-chip-program-information/downloads/august-september-2021-medicaid-chip-enrollment-trend-snapshot.pdf>.

<sup>2</sup> Pradhan R. Why Millions on Medicaid Are at Risk of Losing Coverage in the Months Ahead. Kaiser Health News. February 14, 2022. Available online at: <https://khn.org/news/article/why-millions-on-medicaid-are-at-risk-of-losing-coverage-in-the-months-ahead/>.

<sup>3</sup> *Ibid.*

<sup>4</sup> Buettgens M and Green A. What Will Happen to Medicaid Enrollees' Health Coverage after the Public Health Emergency? Urban Institute and Robert Wood Johnson Foundation. March 2022. Available online at: [https://www.urban.org/sites/default/files/publication/105507/what-will-happen-to-medicaid-enrollees-health-coverage-after-the-public-health-emergency\\_2\\_0.pdf](https://www.urban.org/sites/default/files/publication/105507/what-will-happen-to-medicaid-enrollees-health-coverage-after-the-public-health-emergency_2_0.pdf)

<sup>5</sup> Alker J and Brooks T. Millions of Children May Lose Medicaid: What Can Be Done to Help Prevent Them from Becoming Uninsured? Georgetown University Center for Children and Families. February 2022. Available online at: <https://ccf.georgetown.edu/2022/02/17/millions-of-children-may-lose-medicaid-what-can-be-done-to-help-prevent-them-from-becoming-uninsured/>.

<sup>6</sup> *Ibid.*

<sup>7</sup> Centers for Medicare & Medicaid Services. Letter to State Officials re Promoting Continuity of Coverage and Distributing Eligibility and Enrollment Workload in Medicaid, the Children's Health Insurance Program (CHIP), and Basic Health Program (BHP) Upon Conclusion of the COVID-19 Public Health Emergency. March 3, 2022. Available online at: <https://www.medicaid.gov/federal-policy-guidance/downloads/sho22001.pdf>.

<sup>8</sup> *Ibid.*

<sup>9</sup> Cholera R, Anderson D, Raman SR, Hammill BG, DiPrete B, Breskin A, Wiener C, Rathnayaka N, Landi S, Brookhart MA, Whitaker RG. Medicaid Coverage Disruptions Among Children Enrolled in North Carolina Medicaid From 2016 to 2018. JAMA Health Forum 2021 Dec 3 (Vol. 2, No. 12, pp. e214283-e214283). American Medical Association.

<sup>10</sup> Medicaid and CHIP Payment and Access Commission (MACPAC). Racial and Ethnic Disparities in Medicaid: An Annotated Bibliography. April 2021. Available online at: <https://www.macpac.gov/wp-content/uploads/2021/04/Racial-and-Ethnic-Disparities-in-Medicaid-An-Annotated-Bibliography.pdf>.

<sup>11</sup> Boozang P and Striar A. The End of the COVID-19 PHE and Medicaid Continuous Coverage: Health Equity Implications. Manatt. October 6, 2021. Available online at: <https://www.manatt.com/insights/newsletters/health-highlights/the-end-of-the-covid-19-phe-and-medicaid-continuuu>.

<sup>12</sup> *Ibid.*

<sup>13</sup> Wagner J. Streamlining Medicaid Renewals Through the *Ex Parte* Process. Center on Budget and Policy Priorities. March 4, 2021. Available online at: <https://www.cbpp.org/research/health/streamlining-medicaid-renewals-through-the-ex-parte-process>.

<sup>14</sup> *Ibid.*

<sup>15</sup> Centers for Medicare & Medicaid Services, Medicaid and CHIP Learning Collaborative. Strategies States and the U.S. Territories Can Adopt to Maintain Coverage of Eligible Individuals as They Return to Normal Operations. November 2021. Available online at: <https://www.medicaid.gov/state-resource-center/downloads/strategies-for-covrg-of-indiv.pdf>.

<sup>16</sup> Wagner J and Solomon J. Continuous Eligibility Keeps People Insured and Reduces Costs. Center on Budget and Policy Priorities. May 4, 2021. Available online at: <https://www.cbpp.org/research/health/continuous-eligibility-keeps-people-insured-and-reduces-costs>.

<sup>17</sup> *Ibid.*

<sup>18</sup> Kaiser Family Foundation. Medicaid Postpartum Coverage Extension Tracker. February 18, 2022. Available online at: <https://www.kff.org/medicaid/issue-brief/medicaid-postpartum-coverage-extension-tracker/>.

<sup>19</sup> Schwab R, Giovannelli J et al. State “Easy Enrollment” Programs Gain Momentum, Lay Groundwork for Additional Efforts to Expand Coverage. Commonwealth Fund Blog, August 3, 2021. Available online at: <https://www.commonwealthfund.org/blog/2021/state-easy-enrollment-programs-gain-momentum-lay-groundwork-additional-efforts-expand>.

<sup>20</sup> *Ibid.*

<sup>21</sup> *Ibid.*

<sup>22</sup> *Ibid.*

<sup>23</sup> *Ibid.*

<sup>24</sup> Wagner *supra* note 16.

<sup>25</sup> McIntyre AL, Shepard M and Wagner M. Can Automatic Retention Improve Health Insurance Market Outcomes? National Bureau of Economic Research. Working Paper 28630. April 2021.

<sup>26</sup> Shepard M and Wagner M. Reducing Ordeals through Automatic Enrollment: Evidence from a Health Insurance Exchange. October 20, 2021. Available online at: [https://scholar.harvard.edu/files/mshepard/files/shepard\\_wagner\\_autoenrollment.pdf](https://scholar.harvard.edu/files/mshepard/files/shepard_wagner_autoenrollment.pdf).

<sup>27</sup> CMS *supra* note 15

<sup>28</sup> CMS *supra* note 7.

<sup>29</sup> Georgetown University Center for Children and Families and Kaiser Family Foundation. Medicaid and CHIP Eligibility and Enrollment Policies as of January 2022: Findings from a 50-State Survey. March 2022. Available online at: <https://www.kff.org/medicaid/report/medicaid-and-chip-eligibility-and-enrollment-policies-as-of-january-2022-findings-from-a-50-state-survey/>.

<sup>30</sup> *Ibid.*

<sup>31</sup> Washington State Health Care Authority. Public Health Emergency: Frequently Asked Questions. Available online at: <https://www.hca.wa.gov/assets/free-or-low-cost/apple-health-phe-faq.pdf>.

<sup>32</sup> Washington Health Benefit Exchange. American Rescue Plan FAQs. Available online at: <https://www.wahbexchange.org/new-customers/coverage-basics/american-rescue-plan-faqs/>.

<sup>33</sup> California Department of Health Care Services. Summary of October 21, 2021 Stakeholder Advisory Committee (SAC) Meeting. Available online at: <https://www.dhcs.ca.gov/services/Documents/102121-SAC-summary.pdf>.

<sup>34</sup> Covered California. Slides from the August 19, 2021 Board Meeting. Available online at: <https://board.coveredca.com/meetings/2021/August/Policy.and.Action.August.2021.pdf>.

<sup>35</sup> *Ibid.*

<sup>36</sup> Ohio Legislative Service Commission. Legislative Budget Office. Department of Medicaid. Available online at: <https://www.lsc.ohio.gov/documents/budget/134/MainOperating/FI/BillAnalysis/MCD.pdf>.

<sup>37</sup> McCausland P. Millions of Americans enrolled in Medicaid could lose their eligibility next month. *NBC News*. December 19, 2021. Available online at: <https://www.nbcnews.com/health/health-care/public-health-emergency-end-cause-millions-lose-medicoid-coverage-rcna7419>.

<sup>38</sup> Messerly M. Next big health crisis: 15M people could lose Medicaid when pandemic ends. *Politico*. February 2, 2022. Available online at: <https://www.politico.com/news/2022/02/02/medicaid-states-pandemic-loss-00004153>.

**Appendix  
AMA Policy and  
Strategies to Prevent Coverage Losses After the Public Health Emergency Ends**

<b>Strategy</b>	<b>AMA Policy</b>
Streamline redetermination/renewal processes	Policy H-290.982 calls for states to streamline enrollment processes within Medicaid/CHIP and use simplified application forms.
Invest in outreach and enrollment assistance	Policy H-290.982 urges states to undertake educational and outreach activities and ensure that Medicaid/CHIP outreach efforts are appropriately sensitive to cultural and language diversities.
Adopt continuous eligibility	Policy H-165.855 states that in order to limit patient chum and assure continuity and coordination of care, there should be adoption of 12-month continuous eligibility across Medicaid, CHIP, and exchange plans.
Encourage auto-enrollment	Policy H-165.823 supports states and/or the federal government pursuing auto-enrollment in health insurance coverage that meets certain standards related to cost of coverage, individual consent, opportunity to opt-out, and targeted outreach and streamlined enrollment.
Facilitate coverage transitions, including automatic transitions to alternate coverage	No relevant AMA policy. New policy recommended (see Recommendations 4 and 5)
Provide monitoring and oversight	No relevant AMA policy. New policy recommended (see Recommendation 6)